

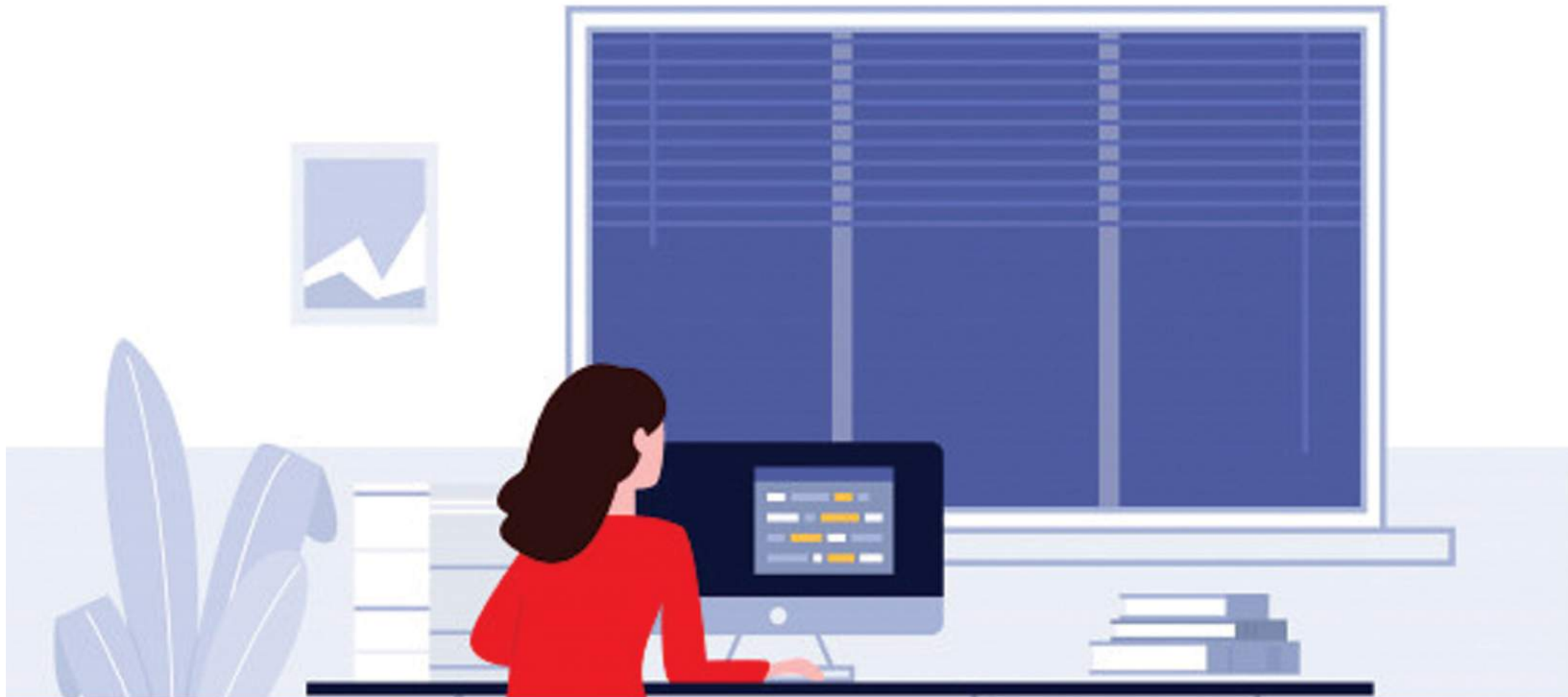


Accops-as-a-Service

Secure Cloud Services for your online business since 1999.
.Reliable .Secure .Speed .Scalable .Manageable .Compliant



**NEVER BE LEFT WITHOUT ACCESS TO YOUR APPS & DATA AGAIN.
CLOUD DESKTOP IS YOUR DESKTOP WHEREVER YOU ARE.**





About Us | Keys Facts

Secure Cloud Services for your online business since 1999.

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XcellHost Cloud Services – a leading Managed Cloud Service Provider since 1999 based out of Mumbai, INDIA. which provides Managed Cloud Services across the globe helping customers manage Public Clouds (AWS, Azure, GCP, Alibaba) + Private clouds to manage the entire Cloud Management Lifecycle i.e Cloud Assessment, Cloud Migration, Cloud Deployment, Cloud Management, Cloud Monitoring, Cloud Security, Cloud DevOps delivered through Cloud-based ServiceDesk + Cloud-based Management Platform. Our SaaS-based Cloud Marketplace Platform helps enterprises consume over 80+ Cloud Services & help them overcome the complexities of Cloud Billing + Provisioning + Reseller Management combined with our 24 x 7 NOC + SOC Services.



Founded

1999. Global Reach – Personal Touch



HQ+NOC+SOC

Global HQ + Global NOC + SOC in Mumbai



Offices

5000 square feet



Presence In

India, Dubai, Singapore



Team

250+ Professionals



Core Services

Cloud Infrastructure, Cloud Data Protection, Cloud Security, Cloud Productivity, Managed Services, Managed Security Services



Business Distribution

India, Dubai, Singapore



Globally Distributed Revenue

70% India, 15% Dubai, 15% Singapore
Rest of the world



of Hours Delivered

9,350,000 Hours & Counting



Clients

10000+



Industries Served

Financial Service, Media, Publishing, Entertainment, Retail, Health, IT Services, Professional Services, Education, Others.



Relationship Value

\$50K-\$2M per annum



Proud Of

75% of business comes from existing clients & channel partners



Learn Organization

Only three levels of hierarchy including top management. Empowered Team



Perceived As

Innovation Outsourcing Partners, Strategic Cloud & Security Partners



Delightful Team

At least 4x more productive



Cloud Solution Partner

Microsoft Gold Certified Cloud Solution Partner



Cloud Solution Partner

Leaders in Managed Hosting In India

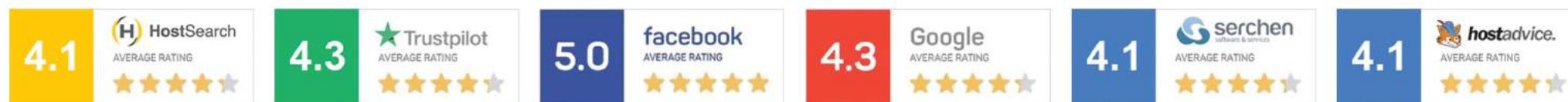
Quality

- ISO 9001 Certified quality process framework
- ISO 27001 Certified information security management
- ISO Protection of personality & identifiable information
- ISO 22301 Business Continuity Management
- ISO 20000-1 Service Management System
- SOC | type II Service Organization
- SOC II type II Service Organization
- PCI DSS Compliant Operations
- GDPR Compliant
- Privacy Shield
- HIPAA Compliant

Member of professional Association

- Infotech Software Dealer Association of INDIA (ISODA)
- Association of System Integrators and Retailers in Technology (ASIRT) | Gold Member
- Small & Medium Business Development Chamber of India (SME)
- Trade Association Of Information Technology (TAIT)
- INDO GERMAN | AHK
- IFCCI | CCI FRANCE-INDE INDO FRENCH CHANBER OF COMMERCE
- NASSCOM Members
- Data Security Council of India (DSCI) Promoting Data Protection

Customer Driven Ratings



Local Subsidiaries In



INDIA



SINGAPORE



UNITED ARAB
EMIRATES



USA



UK

Financially Robust

One of the fastest growing IT companies in the Asia Pacific
 Rated SME2 i.e. "High Financial Strength" by CRISIL
 Debt free and profitable since inception
 Top line - ARR of US \$5m

Risk Management

- Distributed workforce
- Distributed client base
- Distributed industry exposure and revenue channels
- Disaster Recovery Center in Mumbai GPX Tier 4 Datacenter
- Professional Indemnity Insurance

Why Choose Us



Total Security



Full Reliability



24x7 Support



Total Compliance



On-Boarding & Migration



Grow without Hesitation



Wide Range Cloud Services



Built for all your applications

Benefits



Easy to use



Flexible



Scalable



Cost Effective



High Performance



Disaster recovery



Quality control



Increased Collaboration

Industry Solutions



Healthcare



Government



Financial Services



Energy Solutions



Retail & E-Commerce



Digital Agencies



Automotive



Gaming



Education



Manufacturing



Media & Entertainment



Construction

CAPEX VS OPEX

To maintain a sizeable IT hardware on premise, you need to shed loads of cash up front. You need to provide each employee with a dedicated desktop or laptop PC.

IT SUPPORT

With a large IT infrastructure housed within the organization, you need a strong team of IT personnel that ensures all the hardware is working fine and for its troubleshooting.

INTEGRATION ISSUES

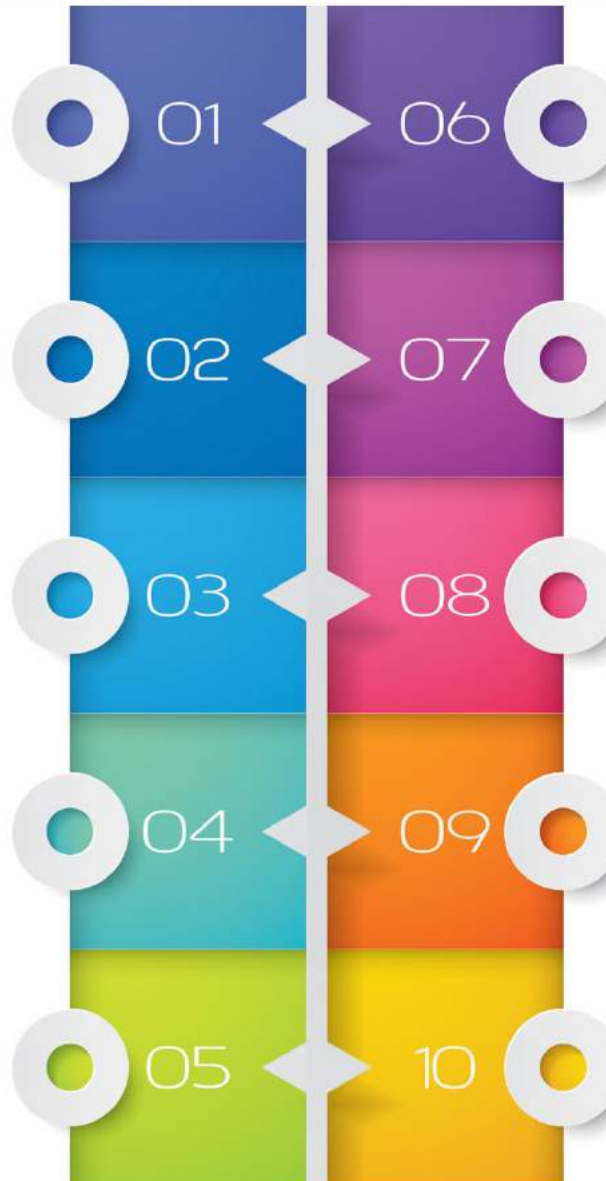
As your organization grows, you keep adding IT hardware on a piece meal basis from various manufacturers and vendors. This creates major integration challenges.

DATA SECURITY

In the conventional IT setup, your organizational data is scattered over hundreds or thousands of end point devices that poses serious risks related to its security.

PRODUCTIVITY

If your employees don't have access to the workplace for some odd reason, productivity would either suffer or be non existent unless the situation subsides.



ADMIN EXPENSES

Having a large IT hardware footprint spells further bad news for your operating expenses, which will keep swelling on account of upgrading and maintaining hardware resources.

LOWER OPERATING EXPENSES

As DaaS uses the hardware resources of your CSP, you no longer need to invest in high spec end point devices. You can make do with relatively obsolete IT hardware for a much prolonged period as your end point devices are just used for inputs.

ENHANCE ORGANIZATIONAL AGILITY

DaaS solutions are highly agile, which in turn improves the agility of your organization. You can easily deploy and decommission Virtual Desktops at will, without ever worrying about the underlying hardware resources, which are managed by your CSP.

CENTRAL DEPLOYMENT OF APPLICATIONS

Over the DaaS solution, you no longer need to install, update or patch productivity applications on each end point device. All this needs to be done once at the data center level and the impact is universally passed on to all your Virtual Desktops deployed.

BUSINESS CONTINUITY

DaaS solutions are nearly immune from disruptive events such as earthquakes, floods, strikes and pandemics etc. Your workforce can remain fully productive even if they cannot physically turn up at the workplace.



Top Benefits Of DaaS

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IMPROVED ACCESSIBILITY

When DaaS is utilized as the desktop management strategy for a business, employees realize much better accessibility.

INCREASED PRODUCTIVITY

Improvement in the employee's ability to access their work product, businesses who utilize DaaS realize increased productivity and the ability to meet operational goals ahead of time.

NO HEADACHE

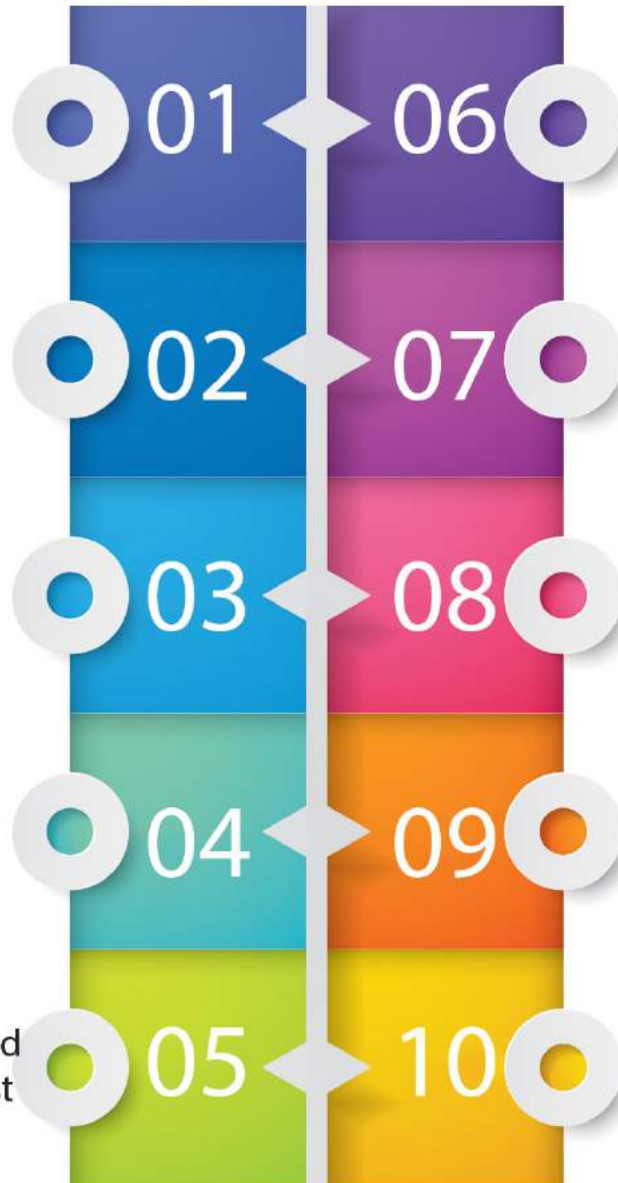
No headache of maintaining hardware and software. We take care of everything.

AGILITY & RESPONSIVENESS

When employees are not tied to a physical laptop or desktop, they are much better equipped to respond quickly to customer requests and industry demands, enhancing the overall corporate agility and responsiveness to the fast-changing business environment.

HIGHER WORKSTATION VALUE

The typical lifecycle of a physical computer and tech device is three years, with an average cost to maintain that device of almost \$500.



IMPROVED BUSINESS CONTINUITY

Anyone who says a disaster won't hit them is like the Titanic boldly declaring there isn't an iceberg big enough to sink the ship.

GET RID OF THE RISK

Completely get rid of the risk of a computer crashing and system failure.

FUTURE-PROOFING

Just because it's the last on our list, does not mean it's the least important of the benefits of DaaS. No, it's just the opposite. We'd even dare to say it is the biggest benefit and is rarely talked about.

ENHANCED SECURITY

Keeping up with cyber hackers and other malicious sources is a full-time job, and it's no wonder why businesses choose to employ strict desktop management strategies that maintain full control over an employees desktop and access to their data.

NO MAINTENANCE

No maintenance, No headaches but only peace of mind for you.



Hosted Shared Desktop

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Give employees the app & desktop experience they need to succeed—on any device, over any network

Your computer, your content and your applications are all accessible from any device

Use Cases



Provide a high-definition experience on any device



Ensure a better experience with Accops and Microsoft



Enable remote work & Deliver VDI from any device



Meet every employee need with the leader in virtual desktop infrastructure



Give employees a better virtual desktop experience & move to the cloud at your pace

Features & Benefits



Accops Profile Management



Application Redirection



Active Directory & Group Policy Management



Bring Your Own Device (BYOD)



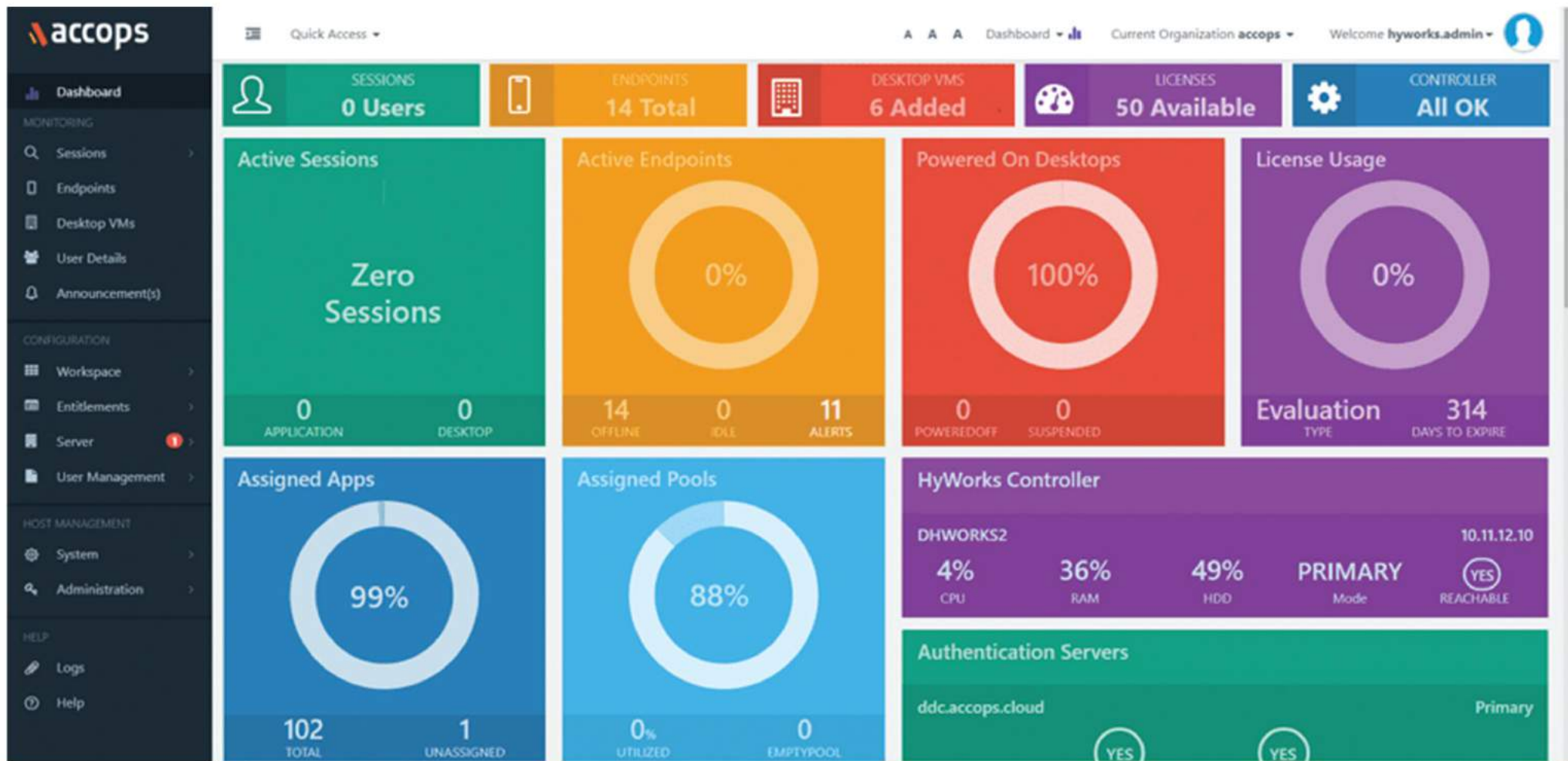
Accops Cloud Gateway



Low Cost

Start working remotely today / <https://www.xcellhost.cloud/hosted-shared-desktop>

Hosted Shared Desktop	Disk Space	Monthly Amount
XcellDesktop HSD without Accops License (only Cloud Infra)	10 GB	1560
XcellDesktop HSD with Accops Hyworks Essentials License	10 GB	1950
XcellDesktop HSD with Accops Hyworks Advanced License	10 GB	2340

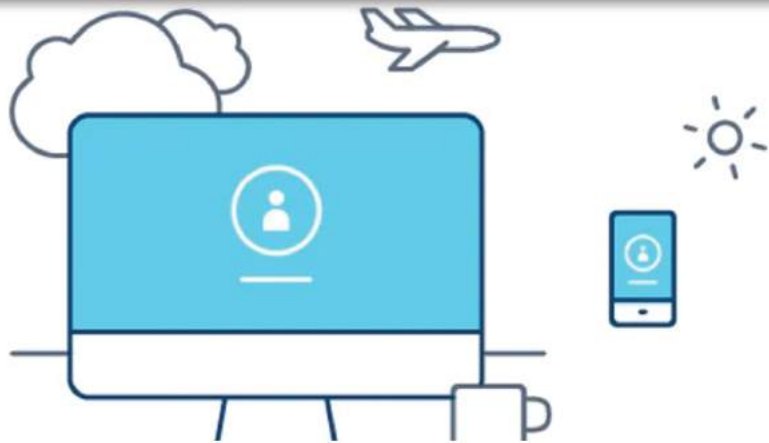




Accops Virtual Desktop

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Powered By:



Take your desktop wherever you are. Never be left without access to your apps & data again.

Access your desktops & apps securely from anywhere at anytime. Your computer, your content and your applications are all accessible from any device

Features



Hybrid VDI Deployment



Device Management



Application Delivery



Desktop Provisioning & Flexible Authentication



High Availability



Detailed Auditing & Logging



Power Management & Desktop Pool Management

Benefits



Kisok Mode Configuration



Secure Access & Centralize Control



Replace Old Desktops & Green Devices



Hybrid Configuration & Hyper Smart Devices



Hybrid VDI Support & Configuration



Low Cost

Start working remotely today

<https://www.xcellhost.cloud/accops-virtual-desktop>

USE CASES



Using a Virtual Desktop for Website Maintenance



Bypass Desktop/Laptop Restrictions at Home or Office



Your Music Software on a Cloud Desktop



Live Production & Streaming Software



Multiple Windows Desktops for Traders and Data Analysts



Move your Engineering Design Software to a Cloud Desktop



Using a Virtual Desktop for Website Maintenance



Consolidate your favorite animation & VFX software licenses onto a Cloud Hosted Desktop.



Move your Game Engine Software Online



Move your GIS Software Online



Cloud Desktops for Accounting



Cloud Desktops for SEO



Travel Light with the Help of a Virtual Desktop



Travel Light with the Help of a Virtual Desktop

WHAT YOU CAN INSTALL ON WINDOWS VIRTUAL DESKTOP



Office 365



Cloud Drive



Tally On Cloud



3rd Party Application



Microsoft Word



Microsoft Excel



Microsoft Powerpoint



Adobe Acrobat

& many more.

Accops Virtual Cloud Desktops Plans	vCPU	RAM	Disk Space	Pricing
XcellDesktop Value	2	4	75 GB	₹ 3,504
XcellDesktop Standard	4	8	100 GB	₹ 5,082
XcellDesktop Pro	6	16	200 GB	₹ 8,124
XcellDesktop Performance	8	32	300 GB	₹ 12,782

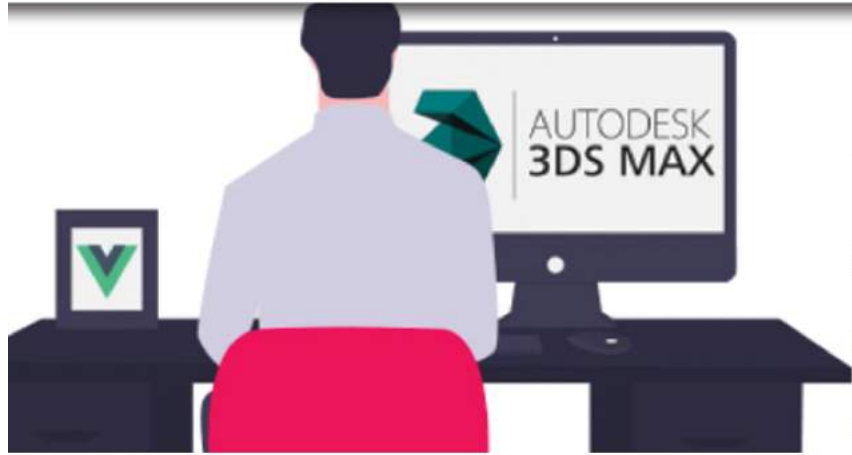




GPU Cloud Desktop

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Powered By:



Run your high end graphic & 3d Applications from the cloud anywhere anytime.

Safe and secure remote working with XcellHost GPU-powered cloud solution. Superboost your workstation. Increase memory, storage, compute and GPU in minutes.

YOU CAN SIMPLY RUN ANY HIGH END GRAPHIC SOFTWARE REMOTELY FROM ANYWHERE ANYTIME



Start working remotely today

<https://www.xcellhost.cloud/gpu-cloud-desktop>

USE CASES



CAD and Autodesk
Virtual Desktop



CAE virtual desktop
(Computer Aided Engineering)



3D Modelling & Visualisation
virtual desktop



Geophysics and Geo-surveying
virtual desktop



Photogrammetry
virtual desktop



Medical Imaging
virtual desktop



Scientific
Imaging



Space exploration
data viewing

Features



SSD
Performance



100% Uptime
Guarantee



Powered By
Nvidia



Securely
Hosted



High
Availability



Mobility



Fully Customisable
Desktops

Benefits



Pay for what
you use



Faster
Workstation



Security &
Ready, Steady, Go!



No IT Expenditure

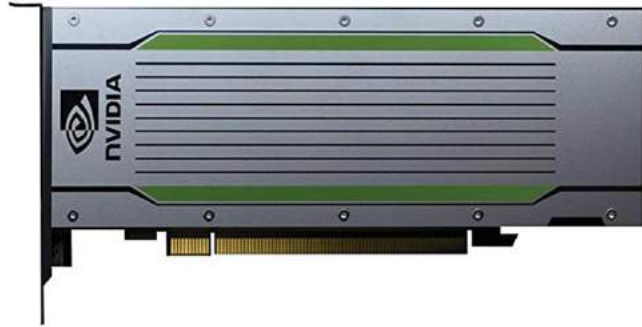


24/7 Remote Access,
Anywhere

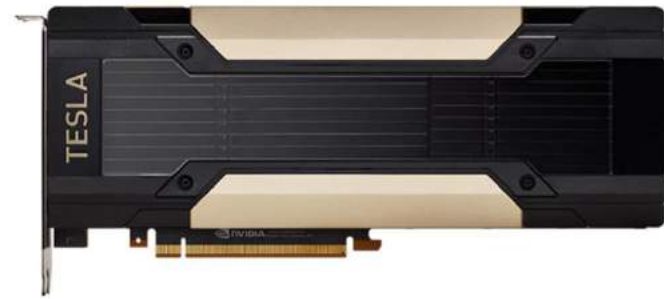


Low
Cost

GPU Cloud Desktops	vCPU	RAM	Disk Space	Customer Price	Unit
XcellDesktop vGPU-V100-A.8GB	12	8	225 GB	₹ 15,600	per user
XcellDesktop vGPU-V100-B.8GB	12	8	450 GB	₹ 17,550	per user
XcellDesktop vGPU-T4.8GB	12	8	450 GB	₹ 17,550	per user
XcellDesktop vGPU.T4.16GB	12	16	900 GB	₹ 21,450	per user



NVIDIA TESLA T4



NVIDIA TESLA V100

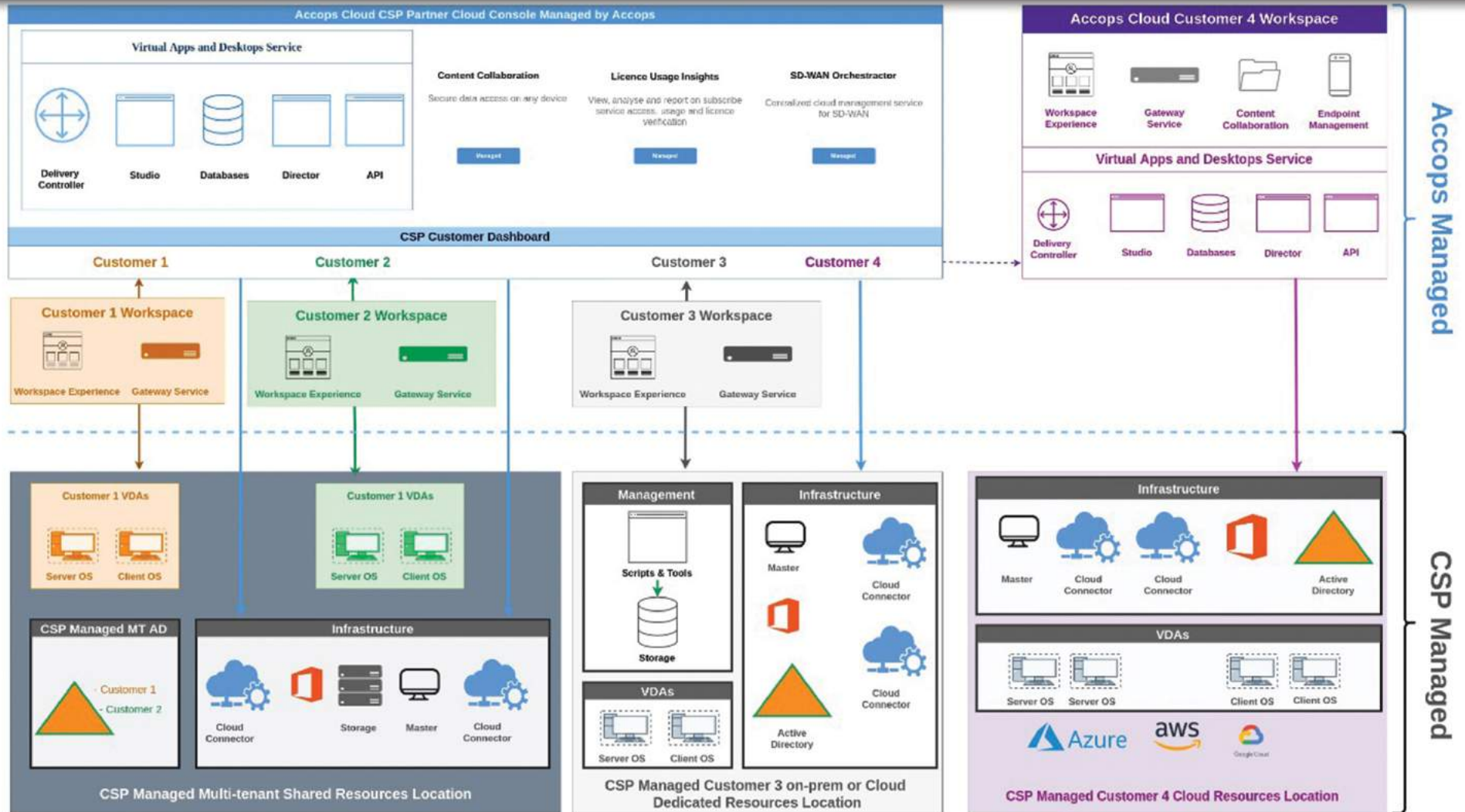




Cloud Desktop Infrastructure

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Accops HyWorks

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Powered By:



Application & Desktop Virtualization with Endpoint Management.

Enables businesses to consolidate business application & desktops in data center and securely deliver to end users.

Features



Hybrid VDI
Deployment



Device
Management



Application
Delivery



Desktop Pool Management
& Provisioning



Flexible
Authentication



Power Management
& High Availability



Detailed Auditing
& Logging

Benefits



Server Computing



Centralize Control



Secure Access



Replace Old Desktops

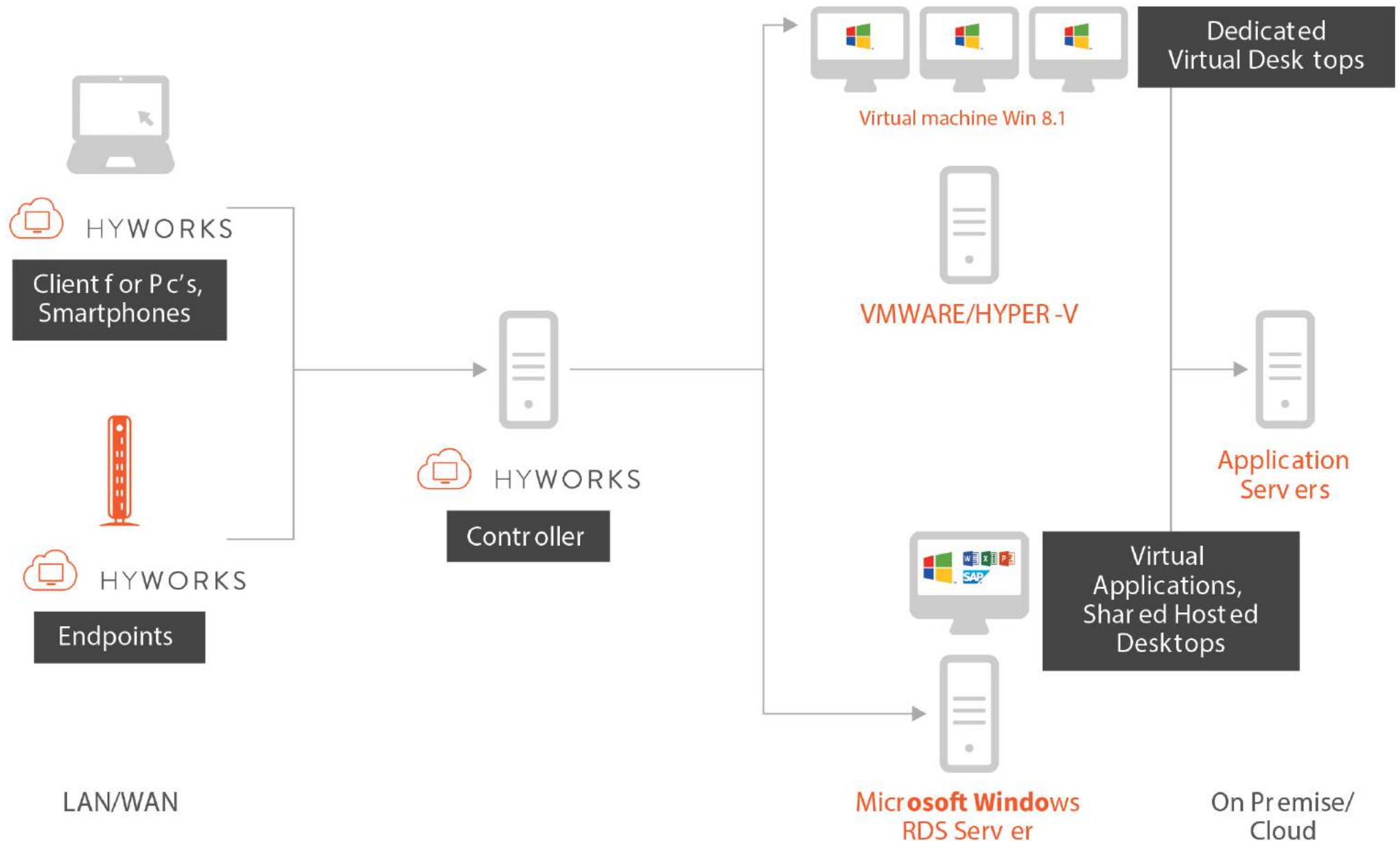


Low Cost

Start working remotely today

<https://www.xcellhost.cloud/accops-hyworks>

HOW IT WORKS





Accops HyID

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Powered By:



Enables organizations to monitor exactly who accessed what from where and when.

Simplified One-Time-Password & Multi-Factor Authentication. One Time Password, Digital Certificates, & Biometrics-based authentication.

Features



Detailed Auditing & Monitoring



High Availability



Flexible Token Support



Integrate with Any Application



Protect Network Logins & 2FA



Protect Desktop Logins



Privilege Access Audit & Control

Benefits



Identity Management



Flexible Authentication



Detailed Auditing



Secure Application



Low Cost

Start working remotely today

<https://www.xcellhost.cloud/accops-hyid>



HyID Protects

- Microsoft Windows Desktop Login
- Microsoft Windows Server Login
- RDP into Windows Desktops & Servers
- Linux Server Console and Remote Shell Access
- Remote Access Gateways
- SSL VPN, Firewalls, Managed Switches
- Any corporate application via REST API



SMS Token



Email Token



Mobile App Token



PC Software Token

Secure Corporate resources
with multi-factor
authentication

Track, Audit and Control
Privilege Access by Power
Users

Reduce Identity Theft and
Phishing attacks on Internet
Facing Applications

Protect Desktop, Server &
Network device remote
logins with strong
authentication & Auditing



Accops HySecure

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Powered By:



High-performance Simplified Enterprise Mobility Anywhere, Anytime, Any device.

Application access gateway that enables enterprise mobility and secure access to corporate applications, desktops, and network.

Features



SPAN
Technology



Strong Endpoint
Control



Secure Sandbox
Computing



Scalable, Reliable
& Highly Available



Secure Enterprise
Mobility



2FA & Anywhere,
Anytime Computing



Strong Authentication
, Authorization &
Auditing

Benefits



Secure access to business applications
& enterprise desktops



Strong Authentication



Seamless Virtualization



Hosted applications from
secured isolated network.

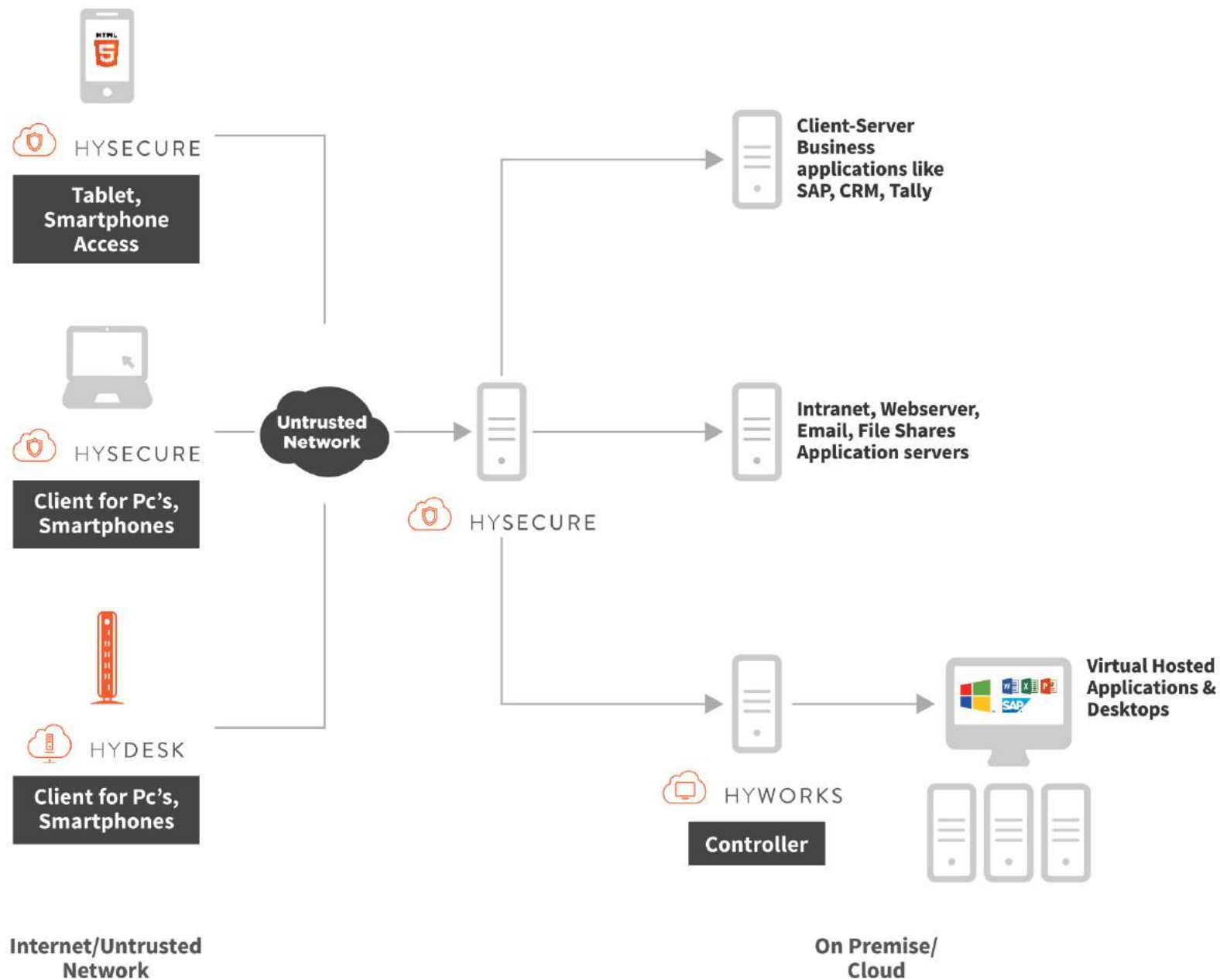


Low
Cost

Start working remotely today

<https://www.xcellhost.cloud/accops-hysecure>

HOW IT WORKS





Accops HyLabs

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Powered By:



ICT lab orchestration and management solution for Educational Institutes.

High-performance helps institutes in lab provisioning allowing them to have control over IT & gives students the flexibility of anytime, anywhere access.

Features



Virtualized Orchestration



Time Based Provisioning



Better Digital Learning



Self Services RMS Portal



Secure Enterprise Mobility



Anywhere, Anytime Computing



Strong Authentication, Authorization & Auditing

Benefits



Easier Lab Management



Empower Faculty & Students



Saves Time and Cost



Remote Lab Access

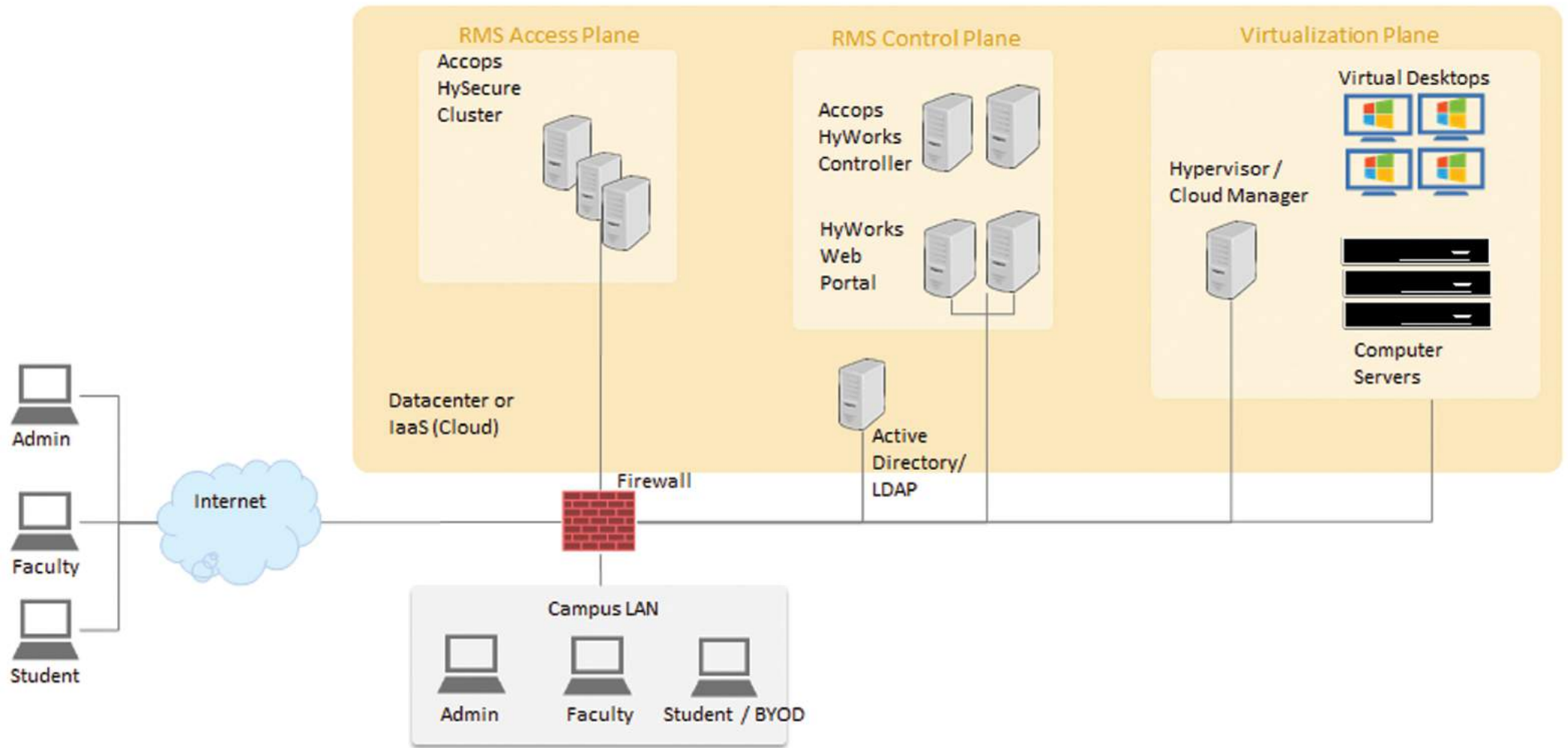


Cost Savings

Start working remotely today

<https://www.xcellhost.cloud/accops-hylabs>







Accops HyLite

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Powered By:



High-performance HTML5 RDP Client enabling agent-less browser based access ritualized corporate Workspace Corporate Application access with HTML5 based browser from any device, any where.



Features



Client Less Access



2FA Enabled



Driver less printing



Seamless User Interfaces Across Devices



Remote FX Video Acceration



File Sharing drag file with ease



Supports all typer of browsers

Benefits



Zero Management



Application Access At Blazing Speed



Airgap Security On The Fly



Any Device, Any Browser



Low Cost

Start working remotely today

<https://www.xcellhost.cloud/accops-hylite>





Use Cases

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Powered By:



Work at Home Programs

Embrace the growing remote working and work at home trends with confidence.



Contact Centers

Scale rapidly and efficiently to accommodate new agents or seasonal demand spikes.



PCI Compliance

Audit-ready PCI DSS security and controls regardless of user location.



HIPAA Compliance

Infrastructure and expertise designed to help you achieve HIPAA compliance.



Disaster Recovery

Ensure desktops are still available in the case of an unexpected interruption.



Third Party Contractors

Ramp contractors quickly while maintaining security and control.



Mergers and Acquisitions

Quicker, easier tech integration during mergers or acquisitions.



For Work at Home Programs

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Powered By:



Increased Employee Satisfaction

Enhance employee productivity and engagement by allowing a flexible, work at home model with enterprise tools.



Secure Sensitive Data & Intellectual Property

Over 100 user controls to regulate users' ability to transfer data (i.e. copy/paste functionality, USB drives, etc.).



Centralized, Simplified IT Management

Deploy and support remote employees by easily delivering app and resources via cloud desktops.



Reduced Hardware Costs

Implement a BYOD model or utilize accops endpoint solutions to lower hardware costs.



Expand Your Hiring Pool

Hire the best talent for your organization rather than being bound by physical office constraints.



Softphone Compatibility

Allow users to make high-quality voice and video conferencing calls through their cloud desktop.



For Contact Centers

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Powered By:



Secure Data

More than 100 user controls to regulate users' ability to transfer data thereby protecting sensitive data, regulated information or IP.



Centralized Management

Focus IT resources on business process and customer satisfaction instead of endpoint device management and desktop support.



Personalized Experience

Customize application delivery, security and controls according to job role, group or campaign (i.e. shift supervisor, agent, quality assurance, etc.).



Minimize Capital Investment

Avoid costly hardware refresh cycles, infrastructure overbuying and capital intensive in-house VDI deployments while managing a more consistent, monthly operating cost.



Robust App Support

Seamless support for HD video, VOIP softphone integration and other necessary apps directly within the cloud desktop to keep agents productive.



Increased Agent Productivity

Quicker provision timelines, faster login times and accurate troubleshooting mean agents spend more time in front of customers and less time getting setup or offline.



For Mergers & Acquisitions

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Powered By:



Easily Deploy to Employees

Bring hundreds or thousands of employees onto a consistent platform within days – not months.



Secure Sensitive Data & IP

Over 100 user controls to regulate users' ability to transfer data (i.e. copy/paste functionality, USB drives, etc.)



Centralized IT Management

Handle desktop provisioning, patching and updates from a central location. No physical device access needed.



Reduce Hardware Costs

Deploy cloud desktops to employees' and contractor's existing endpoints, including laptops and thin clients, regardless of OS.



High Performance Experience

Purpose built infrastructure delivers 99.99% availability on high availability configurations and supports capability for VOIP softphone solutions and high definition video.



Instantly Increase Compliance

Issue PCI or HIPPA compliant virtual desktops to ensure the entire organization is operating within a compliant desktop environment from day one.



For Third Party Contractors

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Powered By:



Immediate Productivity

Get contractors productive today without waiting for a laptop, desktop or VPN connection.



Secure Sensitive Data & IP

Over 100 user controls to regulate users' ability to transfer data (i.e. copy/paste functionality, USB drives, etc.)



Centralized IT Management

Deploy and support third-party contractors without ever touching their endpoint.



Save Money Through BYOD

Allow contractors to use their own endpoints to access cloud desktops using the controls and security parameters you prescribe.



High Performance Experience

Purpose built infrastructure delivers 99.99% availability on high availability configurations and supports capability for VOIP softphone solutions and high definition video.



Scale Quickly

Quickly provision or remove contractor desktops from your pool to meet the needs of your business.



Disaster Recovery

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Powered By:



Sustained Productivity

When office access is impossible, enable workers to maintain productivity using any device, anywhere with a reliable internet connection.



Geographic Separation

Secondary site and operational reserves can be configured to warm-hot or hot-hot scenarios to get backup desktops online quickly.



Complete Backup & Replication

Backups and replication of desktop images and data from the primary site to secondary site based on customer interval requirements and needs.



Centralized IT Management

Deploy and support employees or third-party contractors by easily providing necessary applications & resources directly to their cloud desktop.



Customized DR Plan

Consult with our dedicated engineering team to come up with a plan that meets your RTO, RPO and budget requirements.



PCI Compliant Desktops

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Save Time & Money

Remove the cost and in-house expertise required to manage end user compliance and ongoing audits.



Get Compliant Faster

Our Report on Compliance (ROC) assists you in satisfying PCI DSS audit requirements and get compliant more quickly.



Proven Compliance Expertise

Leverage XcellHost PCI compliance expertise to stay on top of the evolving compliance and security landscape.



Extend Your Reach

Service more customers by meeting the security, compliance and performance requirements they are demanding.



Powerful, Seamless Solution

Twelve unique pieces of technology layered on to our hyper-converged infrastructure – no need for you to piece-meal a compliant solution yourself.



High Performance

Purpose-built for speed on infrastructure that delivers 99.99% availability. Customizable deployment options along with HD video and VOIP softphone integration deliver a seamless user experience.



Accops HyDesk

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Powered By:



Hybrid, Green Endpoint Devices for Businesses.
Used to replace legacy PC based Computing.

VDI optimized & provide options for offline computing to support different use cases of diverse users within an organization.

Features



Hybrid Configuration



Centralized Management



Save Power



Hyper Smart Devices



Optimized for VDI Environment



Desktop Mode for local computing



Unoversal VDI

Benefits



Manageability



Kiosk mode configuration of virtual applications & desktops



Security



Connectivity



Cost Savings

Start working remotely today

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Thin Clients By Accops

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Powered By:





Product Comparison

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Edition / Products	HyWorks for VDI	App Virtualization	HyLite	HySecure	HyID	HyAssist	HyDesk	SEP
TSE	X							
HyWorks VDI	X						MUST BUY	
HyWorks Essentials	X	X						
HyWorks Advanced	X	X		O				
HyWorks Enterprise	X	X	X	O				
HyWorks Platinum	X	X	X	X	X	X		X
HySecure				X				
HySecure Advanced				X	X			
HyID					X			
HyLite			X					
HyDesk Devices							X	
HY2000 Starter Kit	X	X	O	X	X	X	HY2000	X
HY4000 Starter Kit	X	X	O	X	X	X	HY4000	X



Competitive Comparison

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Features	Accops	Microsoft	Citrix	VMware
Thin Client Endpoint	Y	N	N	N
Endpoint Management	Y	N	N	N
Software / Mobile Clients	Y	Y	Y	Y
Hosted VDI Desktops	Y	Y	Y	Y
Hosted RDS Desktops	Y	Y	Y	Y
Hosted Applications	Y	Y	Y	Y
SSL Gateway	(Linux Appliance)	Windows service	(Linux Appliance)	Windows Service
Built - in Two Factor Authentication	Y	N	N	N
HTML5 based access	Y	N	Y	Y
Hypervisor	N	Y	Y	Y
Application Virtualization	Y	Y	Y	Y
DaaS Support	Y	Y	Y	Y
Local VDI Desktops	N	N	Y	Y
Desktop Provisioning	Y	N	Y	Y
Linked Clones	Y	N	Y	Y



Competitive Comparison

Secure Cloud Services for your online business since 1999.
.Reliable .Secure .Speed .Scalable .Manageable .Compliant

Powered By:



Features	Accops	Microsoft	Citrix	VMware
Protocol	RDP 8.1 with RemoteFX	RDP 8.1 with RemoteFX	ICA	PCoIP, RDP
User based Assignment	Y	Y	Y	Y
Device based assignment	Y	N	N	N
Integrated SSL VPN	Y	N	Y	N
Printing Virtualization	Y	Limited	Y	Y
User Experience Management	Y	Limited	Y	Y
Lock down policies	Y	Limited	Limited	Limited
High availability	Y	Limited	Y	Y
Load balancing	Y	Limited	Y	Y
User profile management	Y	Limited	Y	Y
Smart phone support	Y	N	Y	Y
Non - Windows Desktops	Y	N	Y	Y
100% USB Peripheral support	Y	N	N	N
Ability to make non - RDS friendly applications work on RDS	Y	N	N	N
Customizations Possible	Y	N	N	N
Dedicated Onsite Support from OEM	Y	N	N	N



How We Monitor DaaS

Secure Cloud Services for your online business since 1999.
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Keep your Cloud Desktop environment running at peak performance. Improve IT service delivery & boost organizational productivity.

Proactively Monitor Cloud Desktop CPU load and performance counters, processes, services, and events.

Features



TROUBLESHOOTING PERFORMANCE ISSUES



END USER EXPERIENCE MONITORING



APPLICATION TROUBLESHOOTING



MANAGING MULTIPLE FARMS



SUPPORTING END USERS



HISTORICAL REPORTING & ANALYTICS

PROACTIVELY FIND AND FIX ACCOPS USER EXPERIENCE ISSUES BEFORE END USERS ARE AFFECTED AND CALL THE HELPDESK!



Slow logons & Session disconnects



Delayed application launch



Choppy video/audio & Poor responsiveness



Lags while scrolling images & Keystroke lag



Printing problems & Frozen sessions



Slow multimedia display

Start working remotely today

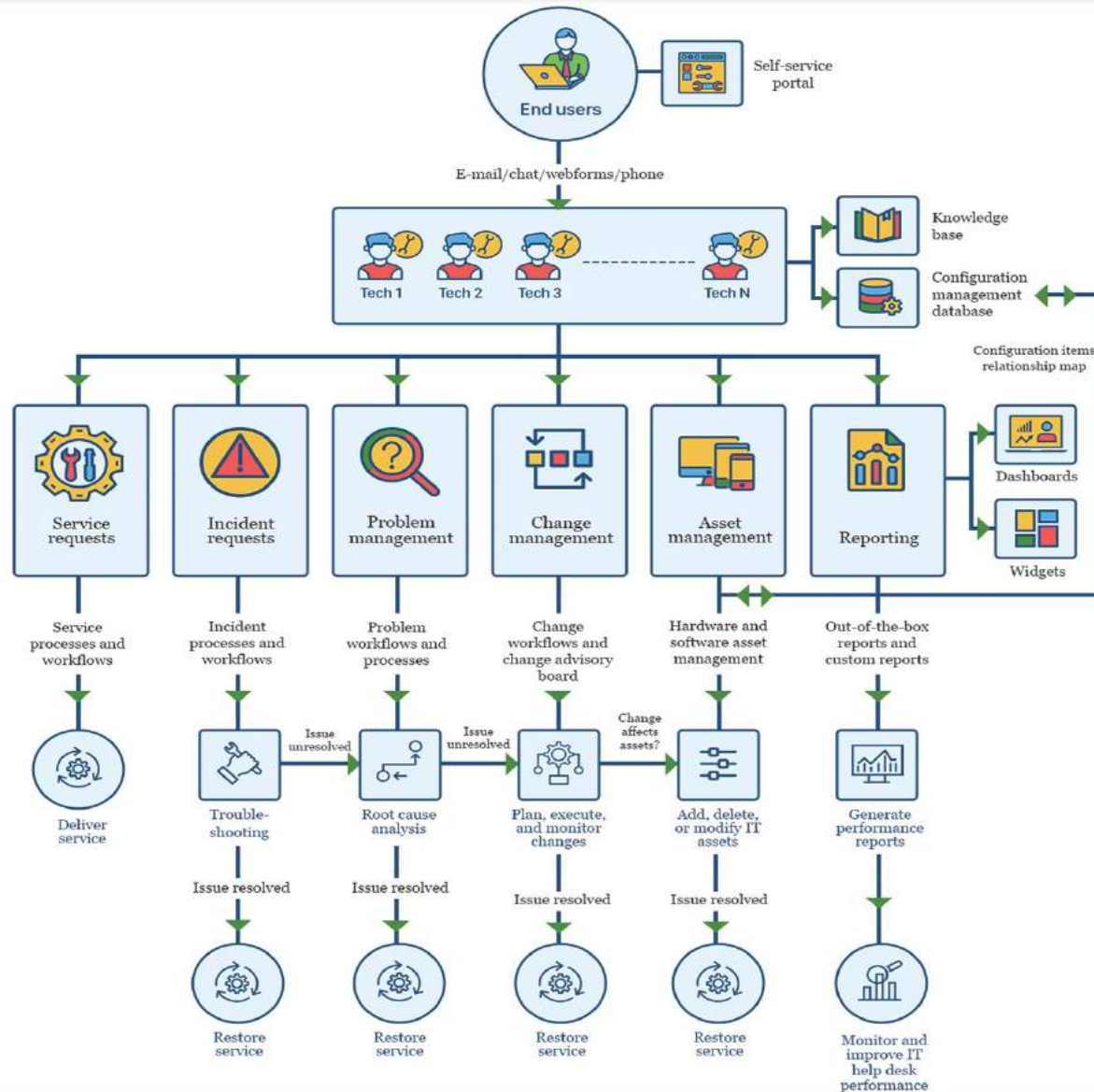
<https://www.xcellhost.cloud/accops-monitoring>





How Cloud Desktop Support Works

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Managed DaaS

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Managed Desktop services is an advanced service that allows users to outsource the responsibility of monitoring and maintenance of desktop computers and to concentrate on more business specific functions.

Why Us



Incident & Problem Management



Desktop management – Image & Patch management



Monitoring and guaranteeing end user experience



Operating system Management



Change Management

Key Benefits



Desktop fully managed and maintained by us



Desktop fully managed and maintained by us



Reduce your IT administration and maintenance overheads.



Robust security policies enable you to implement BYOD policies



End-to-end implementation and integration with existing applications and peripherals.



Round-the-clock support from our expert team

Learn More

<https://www.xcellhost.cloud/managed-daas>

Managed DaaS Plans

ESSENTIAL
₹ 799
/ User / month

ADVANCED
₹ 999
/ User / month

PREMIUM
₹ 1499
/ User / month

IT MANAGEMENT & SECURITY

24x7 Unlimited Service Desk



Immediate Access to Expert IT Advice



Advanced Troubleshooting (Apps, Systems, Networks)



Microsoft Office 365 and/or G-Suite Mgmt & Admin



Installs, Adds, Moves, Changes, Deletions



Software Application Support



Third Party Vendor Support



Workstation Prep



On Site Remediation

Optional



Network Monitoring and Management



For More Info Visit: <https://www.xcellhost.cloud/rims>



Desktop Migration Service

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We provide the fastest and most cost-effective way to migrate your workloads to the cloud. Whether you're moving to AWS, Google Cloud Platform or Microsoft Azure, our team of experts will get you there successfully.



Discovery



Assessment



Migration Planning



Migration & Testing



Deployment

Why Choose us



Increase Operational Efficiency



Expertise in Enterprise Desktop Migration



Backup & Restore



Continuous Intelligence Capabilities



Systems & Data Security



Migration Profiles To Any Machine Group

Benefits



Migrate Users Between Machines or Operating Systems



Automate Desktop Migration Of Files, Folders



Automate User Settings & Desktop Productivity Applications



With alerts on the individual steps of a desktop migration



Provide the flexibility for users to customize machines

Ask for a Desktop migration consultation today

<https://www.xcellhost.cloud/migration>

Desktop Migration Services





CloudDesktop On the Go

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Carry your thin client desktop with you wherever you roam

Providing on-demand access to virtualised environments, CloudDesktop On the Go uses a USB key to instantly transform legacy PCs or home PCs

Starting @ Rs. 3999

Features



FACILITATES MORE
SECURE HOMEWORKING



TURN HOME PCs INTO
SECURE ENDPOINTS



QUICK BOOT



HIGHLY
COMPATIBLE



EXPERTLY
MANAGED



INSTANT
ROAMING



SECURE AND
STABLE



EXTENDS PC
LIFESPAN



BOOSTS
PRODUCTIVITY



EASY
INSTALLATION

Learn More <https://www.xcellhost.cloud/cloud-desktop-on-the-go>

WHY YOU SHOULD BUY THE CLOUDDESKTOP ON THE GO



Extends PC lifespan
Dramatically extends the life of your legacy PC, creating the perfect stepping stone to thin client computing.



Instant Roaming
With CloudDesktop On the Go, you can easily hop from location to location taking your thin client with you. Your desktop and settings travel with you.



Boosts productivity
Using an embedded & hardened Linux operating system, CloudDesktop boosts your user's productivity by focussing users.



Highly Flexible
Equipped with the latest thin connectivity client software, CloudDesktop will connect to almost any server framework including Citrix®, VMware® and Microsoft®.



Secure and stable
CloudDesktop has been designed to be secure, using a hardened Linux framework, making it perfect for corporate and financial environments



Enterprise management available
CloudDesktop is manageable using Fusion Professional, available as an affordable cost option. Fusion Professional delivers enterprise grade features and quality.

Benefits



Users can hot desk or roam, carrying their thin client with them



Dramatically extends the working life of legacy PCs



Provides a unique stepping stone to thin-client computing



Compatible with Microsoft, Citrix and VMware's virtualization protocols



Central management, using Fusion Professional included with CloudDesktop



Fast and simple installation,



Extremely low cost

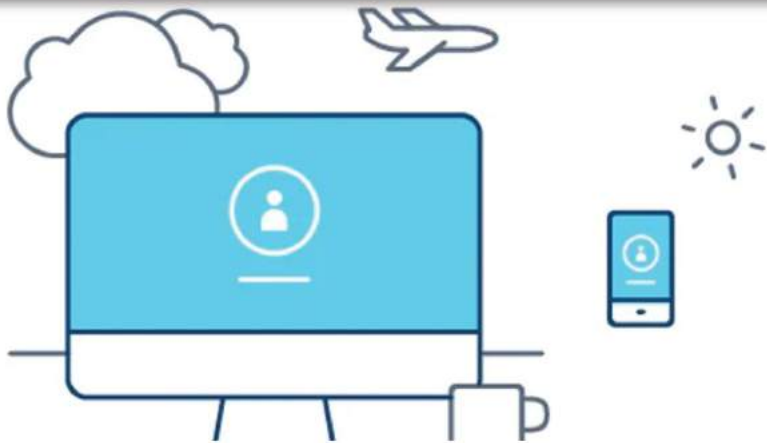


Vastly enhanced security & Virus-free workstations



NoTouch Desktop

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TeraDici PCOIP protocol for VFX workloads

NoTouch Desktop lets you transform any PC, Thin Client, Laptop or Raspberry Pi device into a secure and centrally managed Thin Endpoint. You can also instantly deploy NoTouch OS onto thousands of devices and manage them from one browser.

Features & Benefits



Hardware Agnostic and Highly Scalable



Easily Customizable



Authentication and Single Sign-on



Standardizing Desktops and Hardware Repurposing



High Availability



Enterprise Grade Security



Easy to Install and Boot



Consistent and Timely Updates



Highly Flexible - Any EUC Environment, Any Cloud



Central Management - NoTouch Center/NoTouch Cloud

Start working remotely today

<https://www.xcellhost.cloud/notouch-desktop>



Azure Active Directory

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Powered by:



Get the reliability and scalability you need with identity services that work with your on-premises, cloud or hybrid environment.

Features



Multi-Factor Authentication



Device Registration



Self-service password management



Role-based access control



Application usage monitoring

Key Benefits



Seamless, highly secure access



Comprehensive Identity Protection



Efficient management & compliance at scale



Customer and partner identities



Identity platform for developers

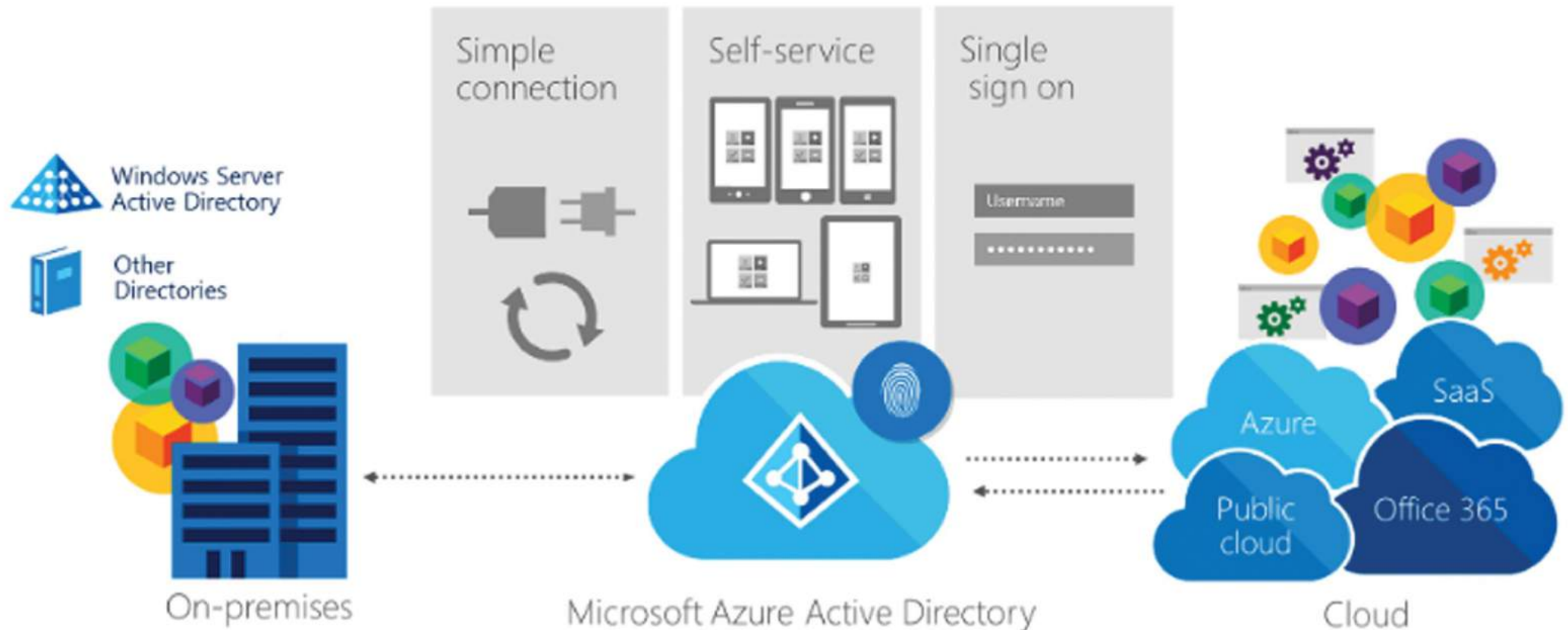


Identity for IaaS (infrastructure as a service)

Learn More <https://www.xcellhost.cloud/azuread>

Architecture

Multi-tenant, cloud based directory and identity management service that combines core directory services, advance identity governance and application access management.



Azure AD comes in edition : Free | Office 365 apps edition | Premium P1, & Premium P2

	FREE	OFFICE 365 APPS	PREMIUM P1	PREMIUM P2
Core Identity and Access Management				
→ Directory Objects ¹	5,00,000 Object Limit	No Object Limit	No Object Limit	No Object Limit
→ Single Sign-On (SSO) ²	up to 10 apps	up to 10 apps	unlimited	unlimited
→ Easy provisioning	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
→ Federated Authentication (ADFS or 3rd party IDP)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
→ User and group management (add/update/delete)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
→ Device registration	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
→ Cloud Authentication (Pass-Through Auth, Password Hash sync, Seamless SSO)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
→ Azure AD Connect sync (extend on-premises directories to Azure AD)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
→ Self-Service Password Change for cloud users	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
→ Azure AD Join: desktop SSO & administrator bitlocker recovery	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
→ Password Protection (global banned password)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
→ Multi-Factor Authentication for administrator roles	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
→ Basic security and usage reports	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Business to Business Collaboration				
→ Azure AD features for guest users	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Identity and Access Management for Office 365 apps				
→ Company branding (customization of logon and logout pages, access panel)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
→ Multi-Factor Authentication (phone and sms)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
→ Group access management		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
→ Self-service password reset for cloud users		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
→ Service Level Agreement (SLA)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Device objects two-way synchronisation between on-premises directories and Azure AD (Device write-back)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

	FREE	OFFICE 365 APPS	PREMIUM P1	PREMIUM P2
Premium Features				
→ Password Protection (custom banned password)			☑	☑
→ Password Protection for Windows Server Active Directory (global and custom banned password)			☑	☑
→ Self-service password reset/change/unlock with on-premises write-back			☑	☑
→ Microsoft Cloud App Discovery ⁴			☑	☑
→ Azure AD Join: MDM auto enrollment & local admin policy customisation			☑	☑
→ Azure AD Join: self-service bitlocker recovery, enterprise state roaming			☑	☑
→ Advanced security and usage reports			☑	☑
Hybrid Identities				
→ Application Proxy			☑	☑
→ Microsoft Identity Manager user CAL ⁵			☑	☑
→ Connect Health ⁶			☑	☑
Advanced Group Access Management				
→ Dynamic groups			☑	☑
→ Group creation permission delegation			☑	☑
→ Group naming policy			☑	☑
→ Group expiration			☑	☑
→ Usage guidelines			☑	☑
→ Default classification			☑	☑
Conditional Access				
→ Conditional Access based on group, location and device status			☑	☑
→ Azure Information Protection integration			☑	☑
→ SharePoint limited access			☑	☑
→ Terms of Use (set up terms of use for specific access)			☑	☑
→ Microsoft Cloud App Security integration			☑	☑
→ 3rd party MFA partner integration ^{Preview}			☑	☑
→ 3rd party identity governance partners integration			☑	☑
Identity Protection				
→ Vulnerabilities and risky accounts detection				☑
→ Risk events investigation				☑
→ Risk based Conditional Access policies				☑
Identity Governance				
→ Privileged Identity Management (PIM)				☑
→ Access Reviews				☑
→ Entitlement Management ^{Preview}				☑
→ Price	Free	Included with O365	720€/570 users/month	500€/625 users/month



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